

27



21

START



100

100

27

28

100%

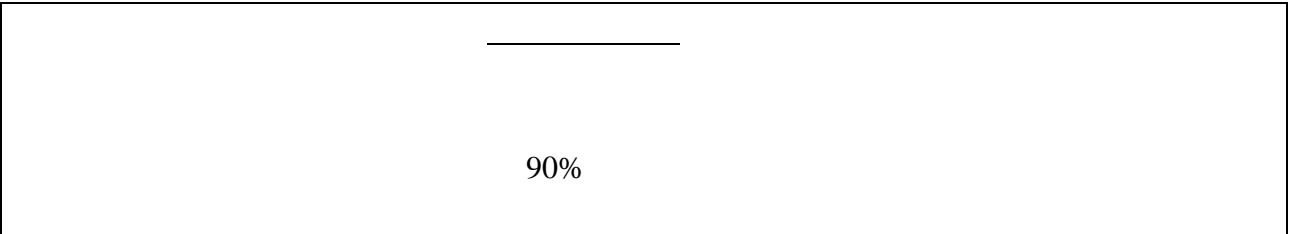
START



28

B-KPI Basic effort Key Performance Indicators



27

**100%**

100%

28

100%

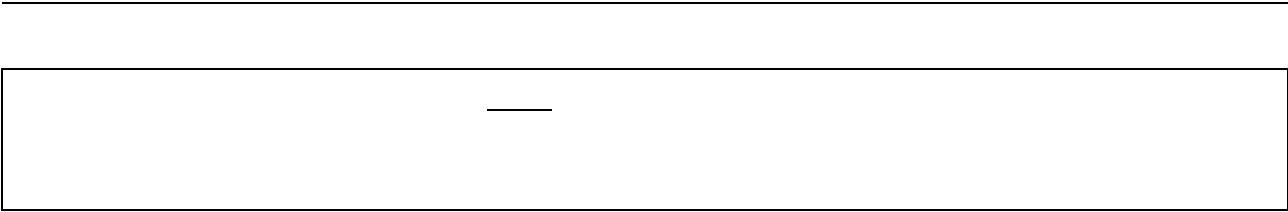
27

26

26

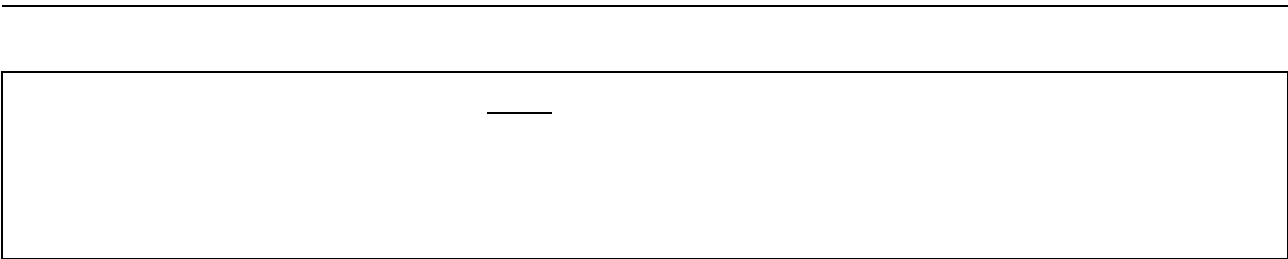
27

90



27

1,920                      25 32                      28



27

SERU Student Experience in the Research University

27                      SERU

IR

IR

DWH  
DWH

---

—
---

---

27

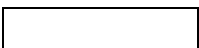
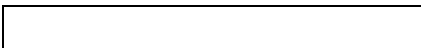
28  
28

22

PERSADA

PERSADA

START



170

27 10

28

25